### Public Perceptions Guided by National & International Media Communications

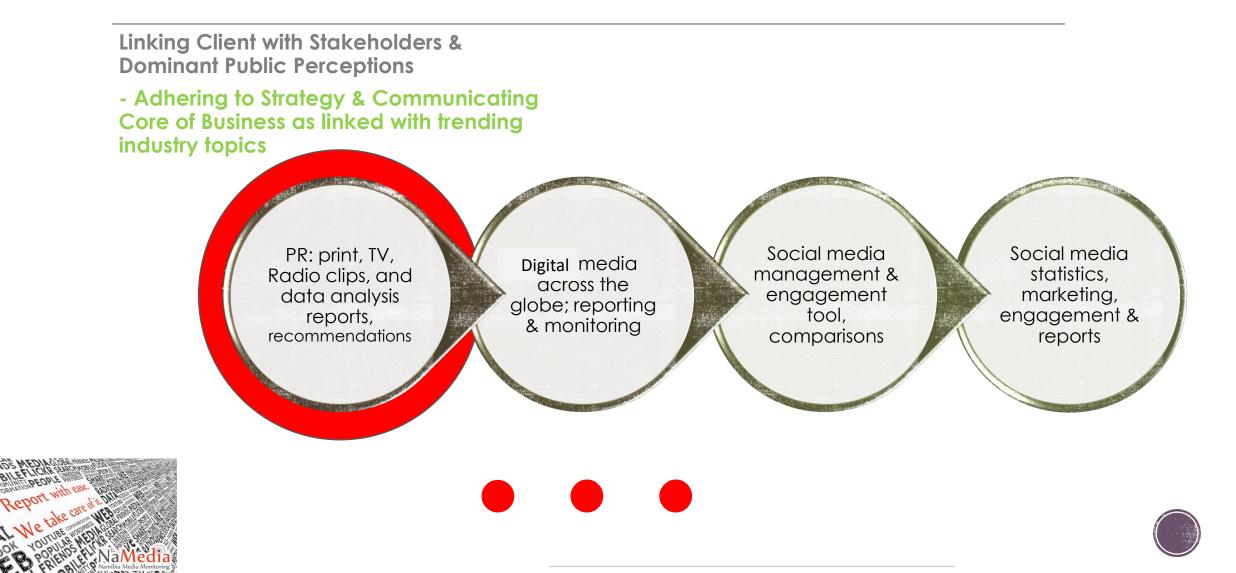


### How?

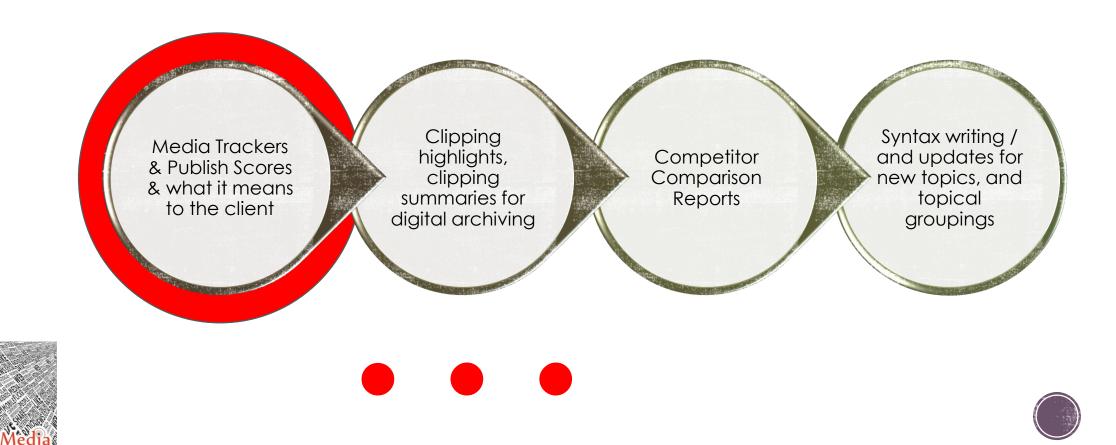
- Media content analysts (persons, not robots) capture data in 7 local languages across all print + broadcast media. Check out Team NaMedia on www.namedia-nam.com.
- Statement by statement coding (part of a sentence or a sentence as a whole) for all politics, corporate, economy, social. All non-paid for media space (one can not pay for your public reputation).
- Data is captured via NaMedia software, and then analysed via SPSS (statistical analysis tool), after running syntaxes that value the labels. NaMedia daily updates new topics into the system, with topics ranging from food waste, economic growth, diplomacy, local authorities, campaigns – to name drop.
- Statements include a number of set variables for comparison, example date, time, location, sentiment (rating positive/neutral/negative), geographic location, source (spokesperson/ media house/ journalist), individual and grouped topics (grouped into 10 reputation clusters or 6 sustainability indicators)
  - Digital data is captured by license of an international monitoring tool covering 80million+ sources/ media outlets and indicative of geo-maps, engagement and author stats, and much more. Be next level!



### NaMedia – our to do list



### NaMedia and some deliverables



## **Proactive Reputation and Perception Managment**

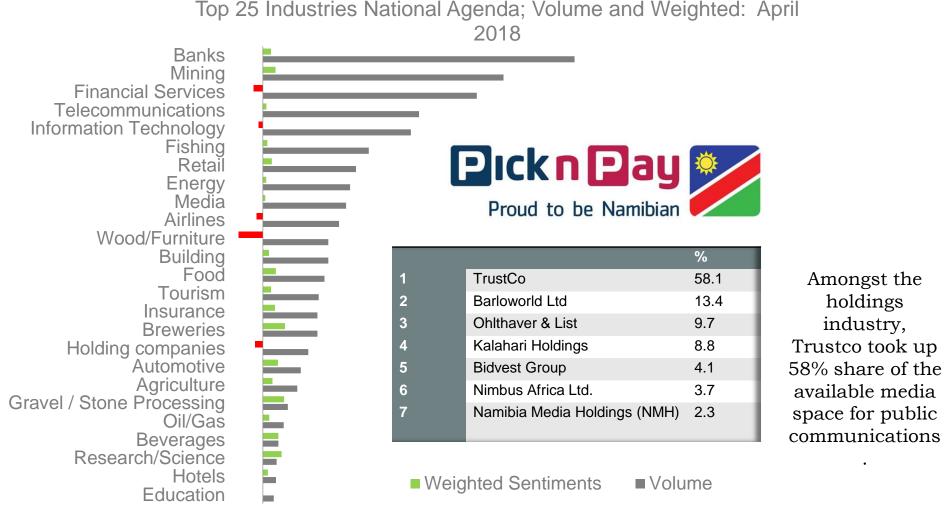
- The company has 12 Years of experience with longstanding client list.
- Daily oversight & data capturing of all corporate & political protagonists on the Namibian mainstream media agenda (Companies, NGOs, SOEs, Government, Ministries, Local Authorities etc).
- KPI analysis of client external communications for trend analysis, performance appraisals, and a monthly MSE (Media Strategy Effectiveness) score if added to package.
- Track stakeholder communications in mainstream Namibian media (6 local languages), and across the globe.
- Digital archiving of client clippings on the NaMedia website and on box.com.
- Data capturing + monitoring of 80 million+ digital media outlets (including social media), and tracking African/International outlets of interest whilst utilising opportunity to engage with these entities via social media.
- Social media publishing simplified with a 'one-stop-shop' approach & tools by NaMedia. Training included.
- Facilitation of presentations with live data. Affordable partnership; add a team of 7 analysts to yours.







## Which industries drive public communications

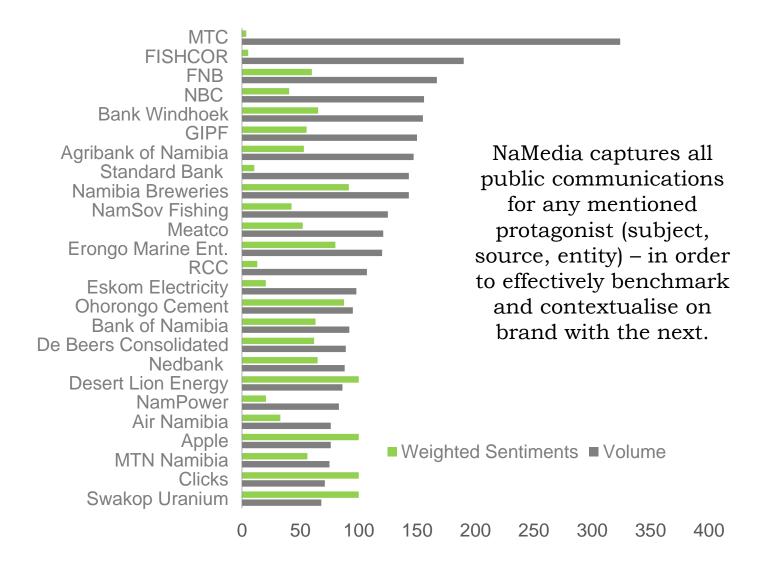


 $-100 \ 100 \ 300 \ 500 \ 700 \ 900 \ 1100 \ 1300 \ 1500 \ 1700 \ 1900$ 



### Which industries drive public communications

Top Positive Volumes (editorial media): April 2018





Track your industry. Example of top issues; Manufacturing, Agriculture, & Food Sector

### Which industries drive public communications



- % <u>Share of Industry</u> <u>Coverage</u>
- <u>Namibia's Food</u> <u>sector ranked 13th,</u> <u>whilst Agriculture</u> <u>ranked 19th amongst</u> <u>other industries.</u>
- 2. <u>Sustainability</u> Indicators:
- 3. Marketplace Impact
- 4. Community Relations
- 5. <u>Sustainability</u> <u>Management</u>
- 6. <u>Compliance with</u> <u>legislation</u>



- Topics of Interest
- 1. Products & services
- 2. Investments
- 3. Customer relations
- 4. Business abroad
- 5. Demand / number of orders risen
- 6. Launch of new products
- 7. Relationship to partners/suppliers
- 8. Opening of new outlets
- 9. Management strategy
- 10. Listeriosis



- 1. Food, Manufacturing, Agriculture: April 2018
  - Companies
  - 1. Meatco
  - 2. NOVANAM
  - 3. <u>Agra</u>
  - 4. Namibia Dairies
  - 5. Desert Fruit (Pty) Ltd
  - 6. Verimark
  - 7. Tiger Brands Ltd
  - 8. <u>Nestlé Deutschland</u> <u>AG</u>

"No Chinese Loan For Now". According to Schlettwein, Namibia could benefit from increased financial cooperation targeted towards industrialisation and improved productive capacity, economic diversification and infrastructure development in both the productive and social sectors, and especially in agriculture and skills and technology transfer. (N. Sun, 5Apr'18)

Filtering for data only reflecting on public communications from companies/agents in the food sector, NaMedia can indicate which topics are most preferred by the public agenda, and what the opportunity and threat areas are towards effective reputation management.



# Thank You

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# Namibia Media Monitoring

